



Austin County State Bank

A few words about staying healthy and safe

Because of our concern for the safety and health of our customers and employees regarding the Wuhan coronavirus, also known as COVID-19, we want to reassure you that ACSB has taken several additional measures to protect you and our employees, and to continue to provide the level of service that you can rely upon.

- To help prevent the spread of viruses, we've increased the precautions beyond those we use each year during the regular flu season. Employees are encouraged to wash their hands more often, and while we have always made hand sanitizer stations available for customers and employees, we've added more and placed them in prominent locations throughout the bank.
- As always, employees are being encouraged to stay home if feeling ill, and we have taken additional steps to sanitize work areas. We ask that you do the same for our community.
- Please remember there are other ways to bank with us, besides visiting the bank. You can make deposits and transfer funds through our mobile app. You can also do "person to person" payments through the app, freeing up the necessity of taking out cash.
- As always, if we need to communicate quickly with you, we can reach you through posts on our website, over our social media channels (Facebook and Instagram), as well as by email and phone.

This is an evolving situation, but please be assured here at ACSB we are doing everything possible to keep our customers and employees healthy and taken care of. Staying in touch with our customers is a big part of what we do, so please feel free to call us anytime at (979) 865-4200 if you have any questions.

For additional information about COVID-19, please see the link below for the World Health Organization.

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>